

Potential Codes for Telehealth Services

1. Services using the Telephone

Telephone evaluation and management service by a physician or other qualified health care professional who may report evaluation and management services provided to an established patient. NOT originating from a related E/M service in prior 7 days or E/M within next 24 hrs.

CPT Codes		HCPC Code	
99441	5-10 min (\$15.49)	G2012	5-10 min (\$15.91)
99442	11-20 min (\$29.96)		
99443	21-30 min (\$43.91)		

Report 1 time in a 7 day period. (Prices quoted are general Medicare allowed amounts)

2. Services using Digital Messaging

Online digital evaluation and management service, for an established patient, for up to 7 days, cumulative time during the 7 days.

CPT Codes	
99421	5-10 min (16.76)
99422	11-20 min (33.36)
99423	21-30 min (53.97)

Time is Cumulative for a 7-day period. If you saw and billed an E/M code either before or after, then you cannot bill for these codes.

3. Existing Patient E/M Codes – (append with Modifier to indicate virtual face to face)

99211

99212

99213 (possibly)

These codes require 2 or 3 Requirements – History, Examination & Medical Decision Making. You would document History and MDM.

Point of Service Codes

11- In an Office Setting

02 – Telehealth Services

Modifiers

-95 Telemedicine Services

-GT Telemedicine Services

-GQ Digital telemedicine Services

LOOK to specific carrier requirements on which POS and Modifiers to use. Many carriers have different requirements, use as directed by the carrier.